One in five Canadians will experience a mental health problem or illness this year.

More than **6.7 million** Canadians are living with a mental health problem or illness today.

> Currently, **only 25%** of employees believe that their supervisor manages mental health issues effectively.

Mental Health First Aid Canada mhfa@mentalhealthcommission.ca 1-866-989-3985 www.mentalhealthfirstaid.ca

## Mental Health Commission of Canada

Calgary Office
110 Quarry Park Blvd SE, Suite 320

Calgary, Alberta T2C 3G3

Tel: 403-255-5808 Fax: 403-385-4044 Ottawa Office 100 Sparks Street, Suite 600

Ottawa Ontario K1P 5B7

Tel: 613-683-3755 Fax:613-798-2989

Montréal Office

315, Place d'Youville, Suite 302 Montréal. Ouébec H2Y OA4

Tel: 438-820-5103

www.mentalhealthcommission.ca



Workplace first aid includes mental health

## **Mental Health** First Aid CANADA



Commission de la santé mentale du Canada

Employers are increasingly being held legally responsible for psychological health and safety in the workplace. As a result, employers **may be held liable** if for example, an employee is harassed, bullied or chronically overworked.











30% of all short- and long-term disability claims are due to mental health problems and illnesses.



In 2011, lost productivity due to absenteeism and planning presenteeism (present but less than fully productive at work) due to mental health problems and illnesses was approximately \$6 billion.



In a recent major Canadian study, 82% of responding organizations ranked mental health conditions among their top three causes of short-term disability (72% for long-term).



The average responding organization reported spending more than \$10.5 million annually on absence claims.

Colleagues and managers are best placed to be the first to recognize the signs and symptoms of mental health issues in their coworkers, provided they are properly trained in Mental Health First Aid

Mental Health First Aid is the help provided to a person developing a mental health problem or experiencing a mental health crisis. Just as physical first aid is administered to an injured person before medical treatment can be obtained, MHFA is provided until appropriate support is found or until the crisis is resolved.

MHFA trained employees will help equip your organization to:

- Recognize and understand the symptoms of mental health problems, including those related to substance abuse
- Provide help to prevent the mental health problem from developing into a more serious state

- Promote the recovery of good mental health by accommodating employees in distress or recovering from a crisis
- Increase productivity and reduce absenteeism and overall pressure on benefits

Evidence has shown that individuals who complete the 12-hour basic course have:

- Significantly greater recognition of the most common mental health illnesses and problems
- Decreased social distance from people with mental health illnesses or problems
- Increased confidence in providing help to others
- Demonstrated increase in helpful actions

Employers who set a strategic direction for improving mental health are rewarded with **dramatic cost and effectiveness benefits**, enjoying significant and sustainable enhancements in:

**Productivity**: happy and psychologically healthy employees work harder and more efficiently

**Recruitment and Retention**: today's top-quality employees expect a workplace that supports their personal and professional growth

**Cost Savings due to Disability and Absenteeism**: there is a strong link between mental health, physical well-being and injury prevention

**Conflict Reduction**: better mental health among employees means fewer grievances and complaints and a stronger corporate reputation

**Operational Success**: mentally healthy workplaces are characterized by higher levels of employee motivation, commitment, innovation and creativity, as well as fewer errors, better decision making and improved planning